# **BALCATTA FC Registration Refund Policy**

The intent of this policy is to provide some clarity about how refunds will be granted, to give a mutually amicable outcome for the Club and the Individual.

Junior players who register with BFC for the coming season but do not play part or all of the season, may be entitled to a full or partial refund of their registration fees based on the reason for not playing out the season.

The cut-off date for full refunds is the close of registrations for the year, as determined by BFC, typically 30 days after the official advertised registration days.

The cut-off date for partial refunds is prior to the commencement of Round 1.

The decision to refund is determined by the BFC Finance Committee, based on the guidelines below.

Applications for a full or partial refund need to be made in writing to the Club's Secretary on admin@balcattafc.com.au

BFC will only refund monies paid to the Club. If a player has utilised the Kids Sport voucher, this component will not be refunded, as cash may not have been paid.

### **Refund Policy**

**No refund** will be paid to players that have accepted a position at another club after they have accepted and paid for a position at Balcatta FC.

A **full refund** will be made to players if the player has not yet been registered with the FFA/FW under the following conditions:

- Injury preventing the player from playing
- Player/player's family moving away interstate or overseas
- The team folds due to insufficient numbers

A **partial refund** is available to players who have played in less than half of the scheduled matches for the regular season due to reasonable factors beyond their control. Such factors might include:

- Injury preventing the player from playing for a period greater than half the season
- Player/player's family moving away to another region
- Player/player's family travelling interstate or overseas for a period greater than half the
- season
- The team folds due to insufficient numbers

All players must pay the full fee for the season at the time of registration and can only be refunded after the last match in which they participate.

The amount of the partial refund shall be the number of games not played in, divided by number of games scheduled in the regular season, times the club component of the registration fee. For example, if a player did not play in 12 of 20 games in the season, and the club component of the registration fee was \$400 after FFA/FW fees, a 25% admin fee may also apply, the player would receive a refund calculated as:

## 12/20 x \$400 = \$240

- **No refund** is available to players who play less than half the season due to suspension.
- **No refund** is available to players have played more than half of the matches of the season. To play in a match is defined as being included on the team sheet for that game.

#### **Other Circumstances**

Other circumstances that are not listed above will be assessed by the BFC Committee, taking into consideration the reason for a refund and the expenses incurred by the Club.

### General

- It is not the Club's intention to make a profit out of players not playing for the Club
- The Club won't stand in the way of players who do not wish to be part of the Club
- The refund policy is intended to ensure the Club is not out of pocket due to refunding registration
- fees